

HOME HEALTHCARE & HOSPICE

- ▶ Bloodborne Pathogens:
Protection In The Home Care Setting
- ▶ Fall Prevention In Home Healthcare
- ▶ Fire Safety In Home Health: Ten Burning Questions
- ▶ HIPAA: Privacy In Home Healthcare
- ▶ HIPAA: Security & Privacy For Home Healthcare
- ▶ Violence In Home Healthcare: Be Smart, Be Safe
- ▶ Home Health Safety Orientation
- ▶ Infection Control: Bag Technique
- ▶ Infection Control Orientation In Home Healthcare:
Winning The Battle
- ▶ It's Your Back, Don't Break It:
Back Safety For Home Health
- ▶ Personal Safety For The Home Health Caregivers

AMBULATORY CARE

- ▶ Bloodborne Pathogens For Ambulatory Care:
A Sharper Image
- ▶ Ergonomics: Watch Your Back
- ▶ Fire Safety For Ambulatory Care: Mission Possible
- ▶ Fire Safety: Operating Without Fires
- ▶ Infection Control For Ambulatory Care
- ▶ Infection Control In Outpatient Facilities
- ▶ Protecting Your Back
- ▶ Safety Orientation For Ambulatory Care

LONG-TERM CARE/ ASSISTED LIVING

- ▶ Be Safe At Work:
Safety Orientation For Long-Term Care
- ▶ Bloodborne Pathogens: Assisted Living
- ▶ Bloodborne Pathogens: Long-Term Care
- ▶ Combative Residents: Mirror Their Reality
- ▶ Customer Service In Long-Term Care:
Making It World-Class
- ▶ Dementia And Alzheimer's Caregiving:
Through The Looking Glass
- ▶ Elder Abuse And Neglect: Show You Care
- ▶ Ergonomics: Safe Patient Transfer
- ▶ Ergonomics: Watch Your Back
- ▶ Fire Safety: Be Alert, Not Alarmed!
- ▶ HazCom for Healthcare: A GHS Overview
- ▶ HIPAA Rules & Compliance for Long-Term Care
- ▶ Infection Control In Long-Term Care:
- ▶ Protect Your Residents, Protect Yourself
- ▶ Preventing Resident Falls In Long-Term Care

BEHAVIORAL HEALTHCARE

- ▶ Bloodborne Pathogens In Behavioral Healthcare
- ▶ Infection Control In Behavioral Healthcare

GENERAL HEALTHCARE

BLOODBORNE PATHOGENS

- ▶ **BBP In Your World: Don't Risk It!**
- ▶ **Bloodborne Pathogens: A Sharper Image**
- ▶ **Bloodborne Pathogens: Just The Facts**
- ▶ Bloodborne Pathogens: Bloodbug Barriers
- ▶ Bloodborne Pathogens In Behavioral Healthcare
- ▶ Bloodborne Pathogens Standard:
- ▶ How It Affects You, How It Protects You
- ▶ HIV/AIDS: What Caregivers Need To Know
- ▶ **Infection Control Essentials: Every Action Counts**
- ▶ **Needlestick Prevention: Stick To Safety**

HIPAA COMPLIANCE

- ▶ **HIPAA Rules & Compliance**
- ▶ **HIPAA: Do The Right Thing!**
- ▶ HIPAA: Privacy Compliance
- ▶ **HIPAA Privacy: Compliance Scenarios**
- ▶ **HIPAA: Security Compliance**
- ▶ **HIPAA: Security Compliance**
- ▶ **HIPAA Rules & Compliance for Long-Term Care**

BACK PROTECTION

- ▶ Back At Work
- ▶ Back Safety For Material Handlers
- ▶ Ergonomics: Safe Patient Transfer
- ▶ **Ergonomics: Watch Your Back**
- ▶ **Patient Lifting: Safe Strategies**
- ▶ **Protecting Your Back**

EMERGENCY PREPAREDNESS PLANNING

- ▶ HAZWOPER Awareness
- ▶ **Biological And Chemical Threats: Closing The Door**
- ▶ Biological Threats In Healthcare: Identify & Respond
- ▶ Disaster Planning For Healthcare:
Defuse The Time Bomb
- ▶ **Emergency Action Plan: Crisis Under Control**
- ▶ **Fire Safety: Mission Possible**
- ▶ **HazCom For Healthcare: A GHS Overview**
- ▶ HazMat Transportation:
What You Don't Know Can Hurt You
- ▶ **Healthcare Violence: Be Part Of The Cure**
- ▶ Hospital Security: Partners Against Crime
- ▶ Incident Command System: When Duty Calls
- ▶ Smallpox Awareness For First Responders

INFECTION CONTROL

- ▶ Avian Flu And General Pandemic Awareness
- ▶ Healthcare-Associated Infections:
Prevention & Control
- ▶ HIV/AIDS: What Caregivers Need To Know
- ▶ Infection Control: Chain Reaction
- ▶ **Infection Control Essentials: Every Action Counts**
- ▶ **Infection Control In Outpatient Facilities**
- ▶ Infection Control Orientation
- ▶ **MRSA And VRE Precautions: Battling Superbugs**
- ▶ Tuberculosis: Identification And Control
- ▶ **Decontamination: A Matter Of Life**

PATIENT SAFETY

- ▶ **Domestic Abuse: Recognizing and Reporting**
- ▶ Medication Management: You Can Prevent Errors!
- ▶ **Patient Safety: Light The Way!**
- ▶ Preventing Patient Falls In Hospitals
- ▶ **Preventing Resident Falls In Long-Term Care**

ERGONOMICS

- ▶ **Ergonomics: Watch Your Back**
- ▶ Ergonomics: Safe Patient Transfer
- ▶ Healthcare Ergonomics: Working To Your Advantage
- ▶ **Office Ergonomics: It's Your Move**
- ▶ Office Safety: It's A Jungle In There

PATIENT RIGHTS

- ▶ **Patient Confidentiality:
It's Everybody's Job, Not Everybody's Business**
- ▶ Patient Confidentiality: Privacy In A High-Tech Era
- ▶ **Patient Rights: Keep Them In Focus**

HAND HYGIENE

- ▶ **Hand Hygiene: For Hands That Care**
- ▶ **Hand Hygiene: The Best Medicine**
- ▶ Handwashing: Your Health Is In Your Hands
- ▶ Latex Allergy: Stop The Reaction

FOOD SERVICE SAFETY

- ▶ Bloodborne Pathogens For Cafeteria Employees:
Safety Behind The Lines
- ▶ **Preventing Foodborne Illness**

HUMAN RESOURCES

SEXUAL HARASSMENT

- ▶ Sexual Harassment Compliance Manual
- ▶ Sexual Harassment In Healthcare: New Perspectives
- ▶ Sexual Harassment: You Make The Call

DIVERSITY/RESPECT/ COMMUNICATION

- ▶ Communication Breakdown
- ▶ Communication Cornerstones: Building Trust
- ▶ Cultural Competency: Just Good Healthcare
- ▶ Cultural Competency: Problem Solving
- ▶ Customer Service: Natural As Child's Play
- ▶ Disruptive Behavior: Too Great a Cost
- ▶ Diversity: Respect At Work
- ▶ Diversity Advantage: Food For Thought
- ▶ Ethics: The L.O.G.I.C. Of Right
- ▶ Harassment: A New Look
- ▶ Harassment Is... (Healthcare version)
- ▶ It's About Respect:
Recognizing Harassment In A Diverse Workplace
- ▶ It's Not Working: Workplace Etiquette
- ▶ Lila's Story
- ▶ Teamwork: How Synergy Succeeds

SUBSTANCE ABUSE

- ▶ Recognizing Drug And Alcohol Abuse For Employees
- ▶ Recognizing Drug And Alcohol Abuse For Managers

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MANAGERS & SUPERVISORS

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Making Performance Appraisals Work
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How To Find The Best Everytime
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- ▶ Legal And Effective Performance Appraisals
- ▶ Legal Peril: 8 Management Pitfalls To Avoid
- ▶ Let's Face It: Harassment Training For Supervisors
- ▶ Love 'Em or Lose 'Em: Employee Retention
- ▶ Managing Healthcare Stress: Winning The Race
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